

## Report to the Faculty Senate – END OF YEAR REPORT 2016-2017

Rich Beaulaurier, RSCPHSW

First, I'd like to thank the committee.

- Marissa Ball, Library
- Joseph Cilli, Chaplin School of Hospitality & Tourism Management
- Michael Sheerin, College of Communication, Architecture and the Arts
- Malik Benjamin, College of Communication, Architecture and the Arts
- Hannibal Travis, College of Law
- Kemal Akkaya, College of Engineering and Computing
- Gerard Klonarides, College of Business
- Vince Gonzalez, Nicole Wertheim College of Nursing & Health Sciences
- Elizabeth Rockowitz, Herbert Wertheim College of Medicine

Special thanks to the subcommittee

- Doug Kincaid, Steven J. Green School of International and Public Affairs
- Michael Creeden, College of Arts Science and Education
- Matt Hagood, Director of Media and Instructional Technology Services

Ex-officio

- Matt
- Chris Mootoo, Director of Windows Enterprise Group and the Support Center
- Caroline Simpson, from CASE

We met roughly every other month, in part because many of our members also attended bi-monthly Information Technology Administrators Committee (aka ITAC) meetings.

The meetings are an opportunity for DOIT directors to share information about major happenings with regard to IT at FIU as well a forum for raising concerns from the Colleges. The usual range of issues relate to access to instructional, research and scientific software and hardware. It is also a place to report service, website or other problems. Since many of these issues are also raised and discussed with College level College IT administrators at ITAC meetings, as of last year, some of our members have been attending the ITAC meetings as well.

It is common in FSTC meetings for members—whether they are voting members or ex-officio—to discover that technologies that have been thought unavailable, actually are available, but not widely known by the university community. Relatedly, our IT rep has often indicated that something that DoIT has released, or, even thought was widely publicized, was not actually well known to users in the colleges.

In other words, sometimes DoIT makes available things that users want or need, but users don't know it. Other times DoIT simply is not aware of what users want or need.

For this reason, we began development on a survey. The survey would try to identify emerging

needs that are not currently addressed by DoIT, as well as identify knowledge and usage of technologies that are currently available.

We decided that tackling all IT needs in one survey would be too much. So, the first iteration of this survey will deal only with instructional technology. We tried to identify most of the technology that faculty currently use, whether supported or not, as well as technology we might like to be using. I think that most faculty who take the survey will be surprised to learn how much supported software and hardware is available and supported by FIU.

We are hoping that the survey will help to provide some insights into where new tech resources need to be developed as well as where some additional marketing efforts might make for better use of existing resources.

The survey has been drafted, and Matt Hagood is working to enter it into Qualtrics. It will be finalized over the summer, and sent out in August roughly at the beginning of the Fall semester.

Analysis and results of the survey will be a topic of next year's FSTC, as well as the development of a similar survey of scientific and research IT needs and uses.

Thank you!